

Unified Messaging

Unified Messaging enables callers to leave messages of different media types, such as voice, fax or e-mail, in one message box. Messages are retrieved using any type of device. Telephones, personal computers, Web-devices, and PDAs all can access Unified Messaging. When coupled with *DigiDial-IP* a company creates a flexible and versatile communications environment that adapts to each employee's needs.

Unified Messaging service operates with existing company voicemail and e-mail systems as well as IP-based networks. It delivers an auto-attendant function that is fully integrated. Callers can dial by name or speech recognition.

Customer Benefits

- Unlimited scalability
- Increased productivity
- Eliminates need for new voicemail and messaging systems
- Eliminates need to spend capital dollars on new hardware and software
- Integrate with existing investments, extending their life and value

Service Features

- Multiple language support
- Message playback
- Multiple greeting types based on time of day or type of call
- IMAP4 e-mail
- Message-waiting indicator
- Dial by name via DTMF
- Web-based configuration and provisioning
- Customizable IVR

Transform your current, costly phone system into a cost-effective, IP-based tool for all your employees, with DigiDial-IP, an instantly scalable voice solution.